

NCH update report – Appendix 1

Date: 02.02.2017

Presented by: Elira Mano, Area Housing Manager



	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p><u>Demolition</u> Garages on Ragdale Road, Bulwell are being demolished to make way for new build properties, built by NCH.</p> <p><u>Sprinkler installation</u> A resident's event was held about the sprinkler installation on Thursday 12 January, 2pm to 6pm, at Springhead and Holwood Courts, Hoefield Crescent, Crabtree Farm.</p>	Information
2	Area Regeneration and Environmental Issues	<p><u>Bulwell</u></p> <p><u>Norwich Gardens</u> –We are currently planning and costing up phase 5 of this project due to the high successes of the previous phases and the positive impact our works have had on the residents in this area. We aim to be back on site in the New Year to deliver phase 5 as funding towards this project was agreed at last area committee.</p> <p><u>Duchess Gardens</u> We have recently completed phase one of this project, and this has been delivered to numbers 6-9 of Duchess Gardens. We have improved security for these 4 residents and made their external space more</p>	Information

		<p>useable. We hope this project will have a positive impact on their health and wellbeing.</p> <p>We are now also looking at phase 2 of this project to deliver some improvements to the rest of the estate, predominantly to consider how we can allow each property to have their own private space. The current open plan layout of this area, causes issues in relation to ASB and nuisance and residents have stated that they would feel safer with their own private gardens. We just have to consider how this can work for all properties and ensuring the maintenance elements are covered. We have enlisted an architect to produce some designs for us that we aim to take to a consultation event in March with the residents.</p> <p><u>South Snape Road</u> We have recently upgraded the dilapidated fencing with a high quality metal railing to uplift the area and improve security.</p> <p><u>Bulwell Forest</u> NCH are looking at the Colston Road flats to consider how we could improve the external space and landscaping around the site, to make it more attractive and fit for purpose for residents to enjoy. The Decent Neighbourhoods Manager has visited the site with a horticultural contractor and we are now going to proceed with a detailed design fee for this work. We will work with local teams and residents to ensure consultation is undertaken before any plans are finalised and funding requested. We have a consultation event at the end of January to start the engagement process with residents.</p> <p><u>Crabtree Road</u> We're currently consulting with the residents of Crabtree Road about improving access from the grass bank to cars parked on the road. Currently the grass bank is steep and tenants and residents have to walk down the bank to their cars parked on the road.</p>	
3	Key messages from the Tenant and Leasehold Congress	<p><u>TPAS Accreditation</u> Nottingham City Homes has successfully achieved Landlord reaccreditation from the Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that</p>	X

		<p>showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.</p> <p><u>Tenant and Leaseholder Awards 2017</u> Nominations have been coming in thick and fast for the next NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. Nominations closed on Friday 20th January 2017 with the shortlist to be announced once the judging panel have met in February – Keep your eyes peeled. All shortlisted nominees will be invited to the Awards night to be held at the Council House in March.</p>	
4	Tenant and Residents Associations updates	<p><u>Bulwell Hall TRA</u> The TRA continue to work on improving the community facilities on the Totley Close playing fields and have recently took delivery of 2 new football posts paid for by a Sport England grant. The group held 2 very successful Christmas events, one for the over 55s and children on the Bulwell Hall Estate.</p> <p><u>CRESTA</u> The group now meet bi monthly with the next meeting taking place on 1st February at 6pm. The group continue to work with local councillors, Police and Nottingham city Homes to address issues of concern in their area.</p> <p><u>The People's Choice TRA</u> The group have been actively supporting the Crabtree community Centre to develop its offer in the local community and are working with Rebalancing the North to deliver a community arts project to redecorate the pedestrian underpass leading on to the estate.</p> <p><u>Top Valley TRA</u> The TRA meet bi monthly at the Top Valley Community Centre with the next meeting taking place in March.</p> <p><u>HART</u> The TRA hold regular monthly meetings at Duchess Gardens Common Room and encourage local residents to attend and air their concerns. Next meeting Wednesday 22nd February 2017 at 7pm</p>	X

6	Good news stories & positive publicity	<p><u>Housing drop in surgeries</u></p> <p>We now have regular housing drop in surgeries across Bulwell, offering advice and support to NCH residents.</p> <ul style="list-style-type: none"> • Duchess Gardens Community centre, 10:30am to 12:30pm, first Wednesday of the month • Sketchley Court, 9am to 10.30am, second Wednesday of the month • Crabtree Farm Community Centre, 9am to 11am, first Wednesday of the month. • Old Highbury Vale – Southwark Primary School, 3:00pm to 3:45pm, next session is on Thursday 9 February <p><u>Swim or Fit for a £1</u></p> <p>For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.</p> <p>For more information and to register contact NCH Involvement Team on 0115 746 9100 or visit www.fitinthecommunity.com</p> <p><u>Fit In the Community Sessions</u></p> <p>Wednesday – Yoga, 10-11am, Bulwell Tesco Community Room</p> <p>Thursday - Zumba, 09.45-10.30am, Bulwell Healthy Living Centre</p> <p>Boxercise, 7-8pm, Crabtree Farm Community Centre</p> <p><u>Tenant Academy</u></p> <p>All tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting your own business.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or visit www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p>	X
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